

An animated picture says at least a thousand words: Selecting Gif-based Replies in Multimodal Dialog

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1. What are we trying to do?

Online conversations include more than just text, people like using reaction gifs in their messages.

However, current NLP dialog systems (e.g., chatbots) are almost all text-based.

To fill the gap, we introduce a **new task:** Select a gif-based reply to a text message from a user.

@user: Ahhhh! The deadline is in 24 hours!

→ @model:



2. New dataset for multimodal text-gif dialog!

1.56M text-gif conversation turns & Metadata for 115k Gifs. Metadata includes annotated tags (~1/3 of gifs, e.g. happy, exciting), extracted captions. and machine-predicted object names and features (e.g., face, building)

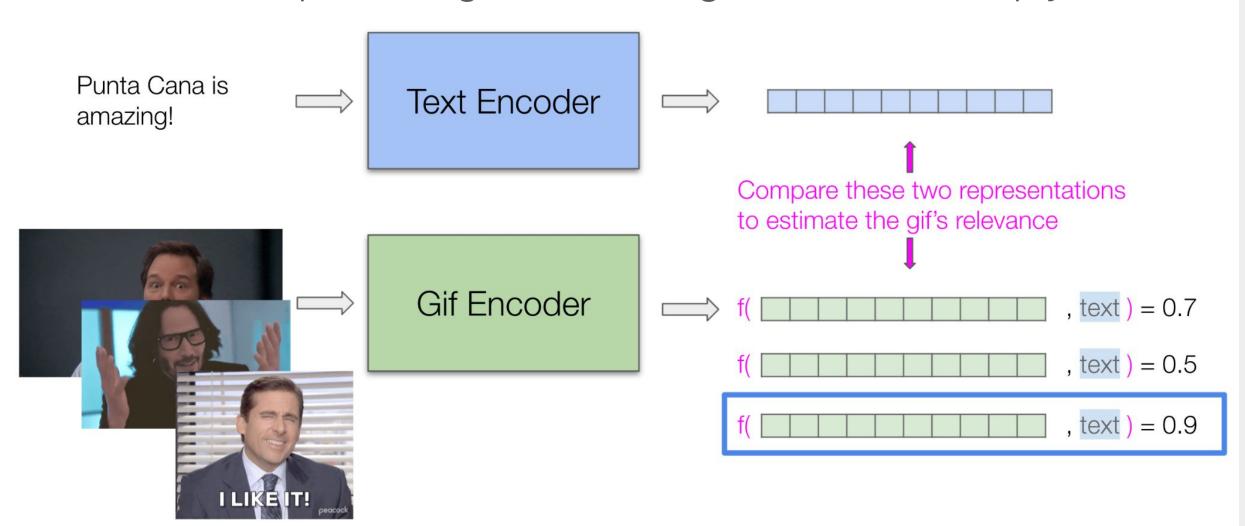


→ Annotated Tags: ["thank"]

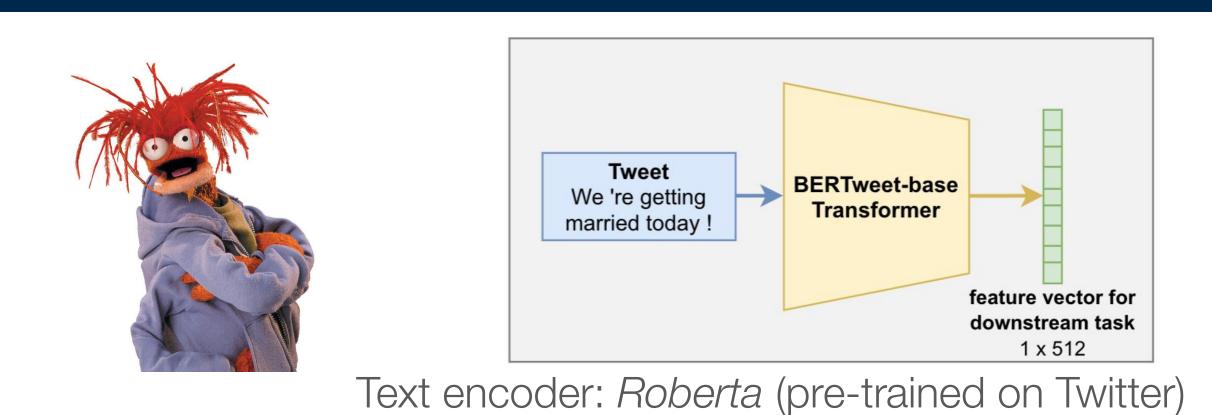
→ Captions: Aww , thank you

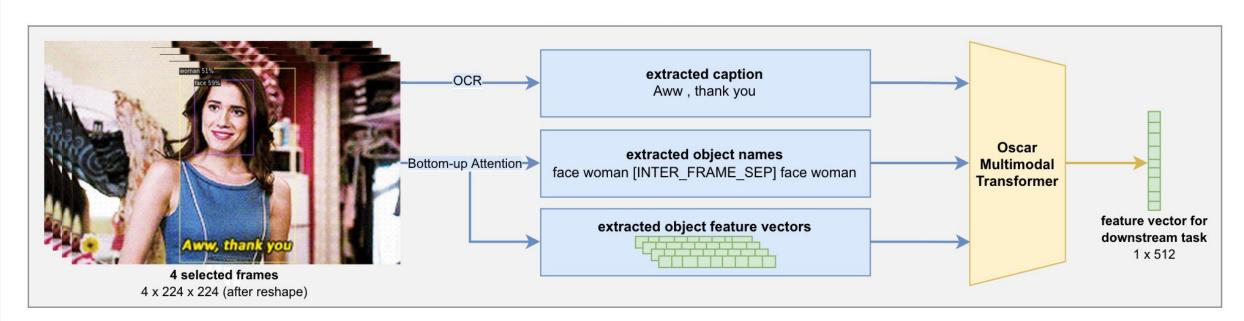
3. How to select a gif reply? Ranking approach!

We compare **text** and **gif** representations to estimate the gif's relevance. We pick the gif with the highest score as reply.



4. Our Model: Pepe the King Prawn¹





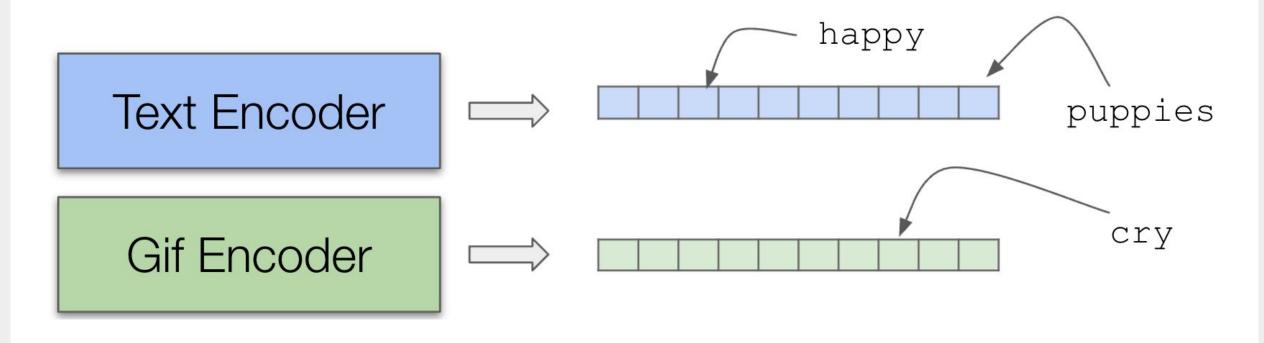
GIF Encoder: Oscar Multimodal Transformer

GIF encoder fuses information about the gif from text modality (captions), visual modality (object features), and bridge between the two modality (object names).

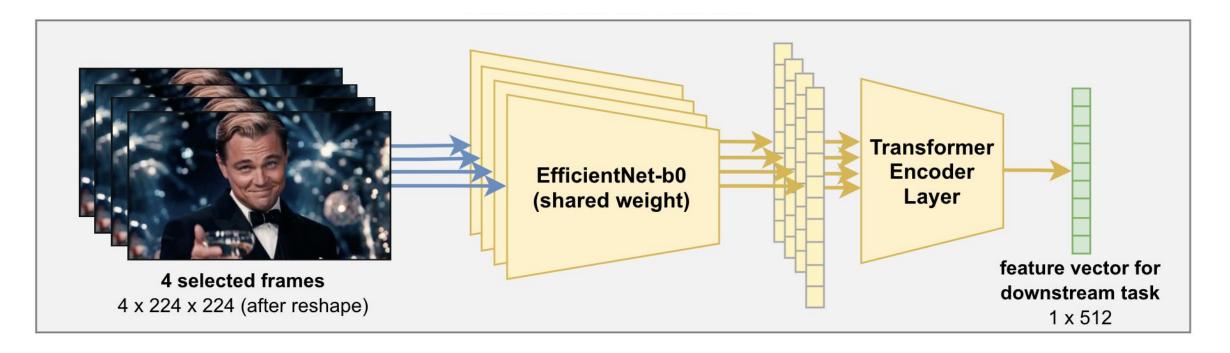
¹ "King Prawn" refers to "selecKting INteresting Gifs for Personal RespAWNses"

5. Can we rank gifs differently?

Idea 1 (Tag-based): Some gifs have describe content/intent, so use a tag-based encoder for both gif and text



Idea 2 (CLIP-based): Simplify the gif encoder to use a CLIP-like CNN-based Image encoder.

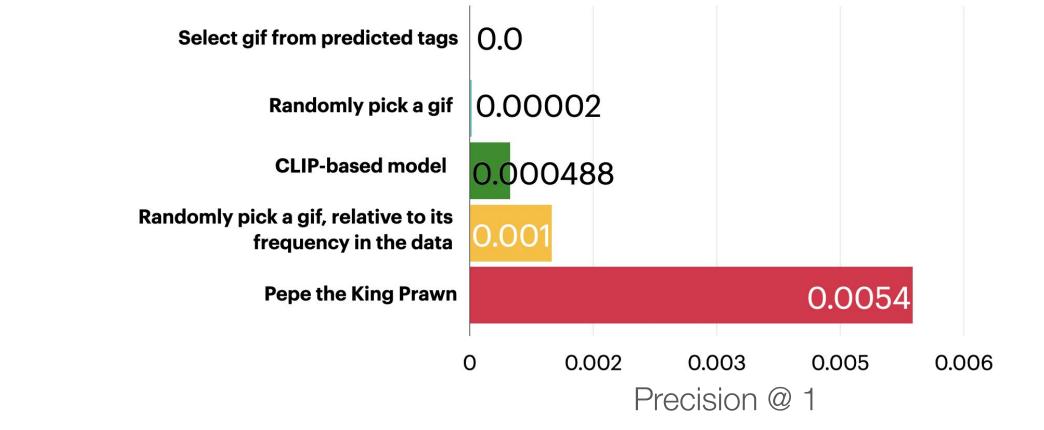


Other baseline models:

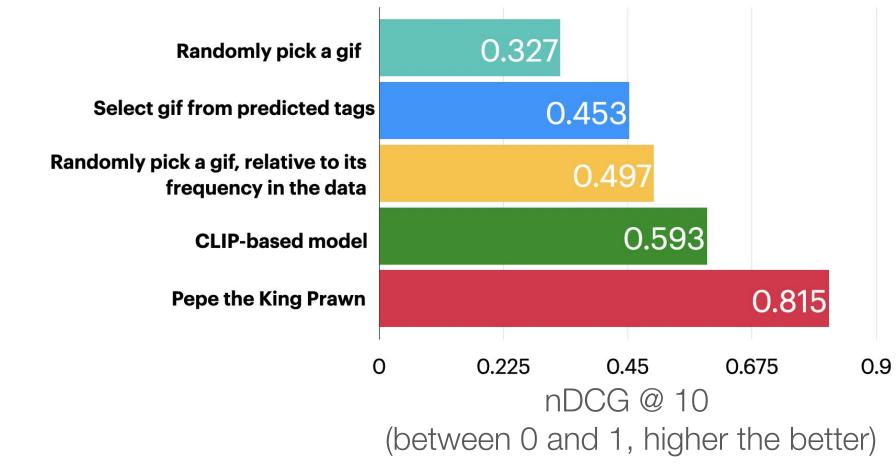
- Random model: randomly select a Gif ID
- **Distribution sampling**: sample Gif ID with probability proportional to its frequency (i.e. more frequently-used gif are sampled more often)

6. How good are our models?

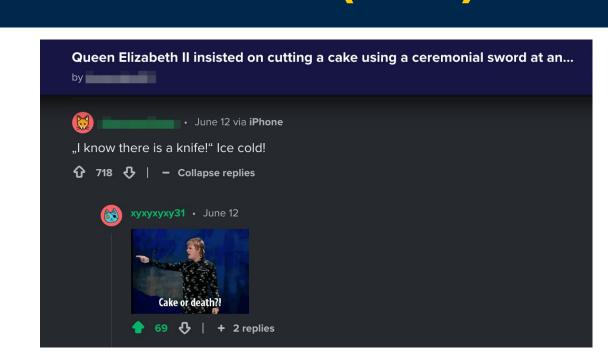
How accurate were the models in picking the **exact** gif someone used in the test set?



How good are the gifs used in the replies? (better evaluation by annotating top-10 gifs of each model)

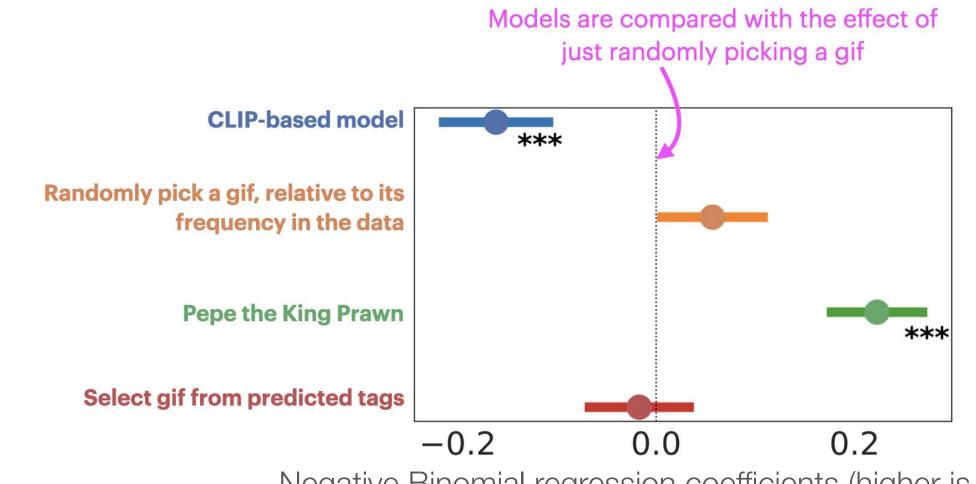


7. We deployed a Randomized Controlled Trial (RCT) in the real-world!



The RCT ran for ~5 months, and made 8,369 replies to users.

We run a regression on *score of the gif reply*, considering variables including model choice, parent comment topic, etc.



Negative Binomial regression coefficients (higher is better) (bars show standard error and *** denotes significance at 0.01)

Code & Data: https://github.com/xingyaoww/gif-reply
Gif-Bot Slack App: https://github.com/xingyaoww/gif-reply-slack-bot